



March 31, 2009

Re: Charlotte Insurance Value ó Jenesis Software, Inc

Dear Marty:

Although I have been in the insurance business for almost 25 years, I learned long ago that you can't know it all when it comes to insurance. It is this very reason that I'm glad we partnered with Charlotte Insurance in 2006 to handle our technology insurance needs.

Having a background in the personal property and casualty side of the business, insuring the assets and liabilities at Jenesis Software, Inc was an entirely new ball game for me. I discovered that the uniqueness of our business required insurance that afforded specialty coverage for software businesses like ours. Thanks to Marty and his staff, they were able to find a carrier who customized a policy to fit our specific needs.

Operating a small business presents many day to day challenges. Thanks to Charlotte Insurance for allowing us to remove the worry of protecting our Assets from that daily list!

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Devereaux". The signature is fluid and cursive, with a large initial "M" and "D".

Mark Devereaux
VP Marketing / Sales
Jenesis Software, Inc.